



You're in Safe Hands With Success Tours

It's important to know the company that you are dealing with can be trusted to protect your money until after your holiday is complete. It is also good to know that you're dealing with a company that has the people, experience and systems in place to ensure we will be right behind you every step of the way.

Independence & Financial Security

Established for nearly 30 years, Success is part of a large independent group of travel companies, the Albatross Group of Companies, which in itself has been established for nearly 25 years. The Company is privately owned by its Directors and provides superb support services for all of its brands.

Your money is safe with Success

Under its ATOL licence, Success Tours Limited is fully bonded for every air tour it operates under the protection of the Civil Aviation Authority. In addition, the Company also operates a system of client trust accounts – the ultimate in payment protection. This means every penny you pay to us is ring-fenced and audited by an independent firm of accountants and may not be used by us to pay suppliers until you have returned from your holiday.

No Currency Surcharge Guarantee

In the current climate of fluctuating exchange rates, Success Tours is proud to offer a “no currency surcharge guarantee” on all of its tours, further increasing your peace of mind when booking a tour with us. This guarantee is valid from the point at which you accept our written quotation.

Recognised by the Travel Industry

Finalists in the Group Leisure and GTO awards in both 2006 and 2007 and winner of the ‘Best Tour Operator – Short Haul’ award in 2008, Success Tours was also short-listed as best wholesaler in the 2007 Coach Tourism Awards. The company is also a full member of all the key travel industry bodies – GTOA (Group Travel Organisers Association), BAWTA (British Association of Wholesale Tour Agents), ETOA (European Tour Operators Association) and the CTC (Coach Tourism Council).

Here when you need us

24 hours a day and 7 days a week, that's our commitment to you. If you have a problem on your tour, then the chances are it will be late on a Sunday night and not first thing on a Monday morning. That's why if you travel with Success you have immediate access to an experienced member of staff, night or day via our 24-hour emergency contact number.

Crisis Management

In the unlikely and unfortunate event of a major crisis on your tour, it's good to know that Success Tours has a fully trained Crisis Management Team on standby, backed by the specialist crisis management company Docleaf. This crisis team can be mobilised within minutes of any major incident to help deal swiftly and effectively with the situation.

Success Tours – Products you can trust, from a Company you can rely on!



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